

Elite Triumph Footrest and Backrest Recline Troubleshoot.

For questions, clarification or assistance call 800-592-0548 X 1

Tools required: None

Step 1): Lay the back of the chair down over the seat of the chair.

Reach under the back of the chair with your right hand.....about 6" in from the left side and about 4" in from the back cover. Locate the latch mechanism with a finger and pull latch out to release.



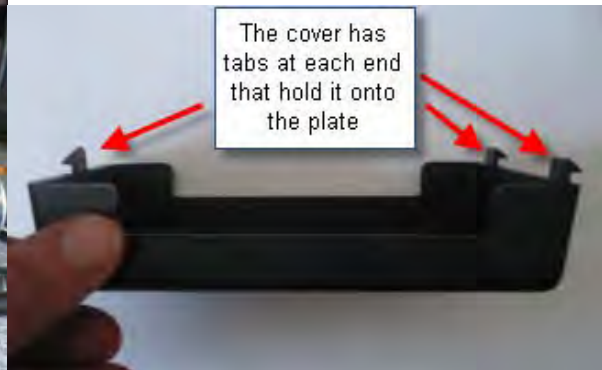
CAUTION, when the latch is release it will be free weight and will pivot.
Hold the top of the chair and lay forward gently.



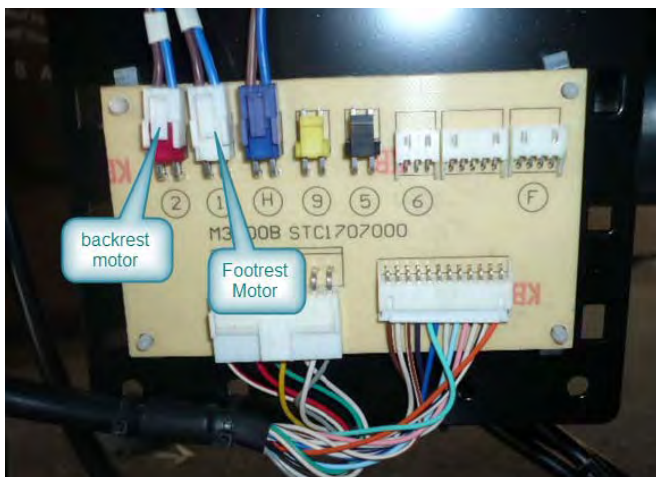
Hold onto the seat back until it is firmly lying on the seat.
DO NOT ALLOW chair back to 'drop' unsupported onto the seat.

Step 2): Remove cover to expansion board.

Underneath the seat, you will see a cover to the expansion board. Push in where arrow is pointing to release clip holding cover onto the mounting plate. Remove cover.



The circuit board will look like this.



Step 3) Disconnect wires 1 & 2 located in the top left corner and connect wire 1 to terminal 2 on the board and wire 2 to terminal 1 on the board.

The footrest controls on the remote control will now operate the backrest and the backrest controls will now operate the footrest.

Step 4) Please attempt to move both the footrest and the backrest controls up and down and note what happens.

- **If the part of the chair (footrest or backrest) that was NOT moving up and down before now works, you will need a new main board assembly. Please contact Elite Massage Chairs for further instructions.**
- **If the part of the chair (footrest or backrest) that was NOT moving up and down before still does not work, you will need a new footrest/backrest motor. Please contact Elite Massage Chairs for further instructions.**
- **After troubleshooting and diagnosing issue please remember to plug 1 and 2 wires back into their original ports.**